

KHAOS CONTROL VS CIN7

Some ERP capability is not the same thing as an ERP.

Cin7 is a strong multichannel inventory system that has grown outwards. Khaos Control started as a complete ERP and stayed one — so the CRM, the warehouse, the accounts and the reporting are not plan upgrades.

CAPABILITY	Khaos Control	Cin7
Scope	Full comprehensive ERP suite	Primarily an inventory management system with some ERP capability
Inventory management	Advanced stock control, purchasing, warehousing, barcode scanning and traceability	Strong multichannel inventory control (fairly matched)
CRM & complaints	Built-in CRM for customer management, with a full complaints system	Limited CRM functionality
Warehouse management	Comprehensive WMS with barcode scanning, picking, packing and stock movements	Warehouse management with functionality varying by selected plan
Purchasing	Integrated purchasing, supplier management and replenishment	Supplier and purchasing management included (fairly matched)
Forecasting	Inventory planning and purchasing tools to support stock decisions	Basic inventory forecasting and planning, with an optional paid AI add-on (fairly matched)
Accounting	Internal accounting function, plus integrations with the major accounting platforms	Integrations with Xero and QuickBooks Online
Reporting	Extensive operational and management reporting across the whole business	Limited native reporting; advanced reporting sits on a more premium plan
Deployment	Cloud and on-premises	Cloud only
Scalability	Suits growing SMEs and established enterprises alike	Suitable for eCommerce SMEs
Software support	Ticketing, knowledge base and phone support included in all enterprise plans	Phone support via a paid Premium Support plan; call-volume limits are not publicly documented

WHERE THE DIFFERENCE BITES

Limited CRM functionality, and no complaints handling to speak of.

Warehouse and reporting depth both vary by plan.

Phone support sits behind a paid Premium Support plan.

WHEN CIN7 IS THE BETTER BUY

You are an eCommerce SME and multichannel stock sync is the whole requirement.

You want their paid AI forecasting add-on and little else.

We use the most advanced technology in the industry. It's called the truth.

Ninety minutes, your own numbers, no scripted demo. If Khaos Control is the wrong fit for your business, that is what you will hear from us.

Book your Khaos Control product tour today.