

## KHAOS CONTROL VS ORDERWISE

## Two proper ERPs. The difference is what you get charged for later.

Orderwise is a genuine competitor with its own website module, and we will not pretend otherwise.

The gap shows up in the detail: complaints, Keycodes, prepayments, chargeable report development and how far bespoke work can actually go.

| CAPABILITY           | Khaos Control                                                                                    | Orderwise                                                                                 |
|----------------------|--------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|
| Scope                | Complete ERP with CRM, accounting, warehouse management, purchasing and optional KCWeb eCommerce | Complete ERP with its own integrated B2B/B2C eCommerce website module (fairly matched)    |
| Inventory management | Advanced stock control with purchasing, barcode scanning and full traceability                   | Strong stock management, but no standard support for customer prepayments on sales orders |
| CRM & complaints     | Built-in CRM for customer management, complaints handling and Keycodes                           | Built-in CRM, but no dedicated complaints management or Keycodes                          |
| Warehouse management | Warehouse management with barcode scanning, picking, packing and stock movements                 | Comparable warehouse management functionality (fairly matched)                            |
| eCommerce            | KCWeb delivers integrated websites, hosting and ERP-connected eCommerce                          | Integrated website module — this narrows the gap on eCommerce (fairly matched)            |
| Purchasing           | Integrated purchasing, supplier management and replenishment                                     | Comparable purchasing functionality (fairly matched)                                      |
| Forecasting          | Inventory planning and purchasing tools to support stock decisions                               | Comparable forecasting capability (fairly matched)                                        |
| Accounting           | Built-in accounting with automation, plus integration with the major platforms                   | Limited automation, requiring more manual financial processes                             |
| Reporting            | Powerful reporting, with custom and standard report creation included                            | Custom report development is chargeable regardless of complexity                          |
| Deployment           | Cloud or on-premises, with flexible implementation and bespoke development                       | Less flexible bespoke development and more restricted support access                      |
| Scalability          | Scales with configurable workflows, shortcuts and automation                                     | Fewer workflow customisation options, shortcuts and keybinds for power users              |

### WHERE THE DIFFERENCE BITES

No dedicated complaints management and no Keycodes.  
Custom report development is chargeable regardless of complexity.  
Less flexible bespoke development, and more restricted support access.

### WHEN ORDERWISE IS THE BETTER BUY

Their integrated B2B/B2C website module maps neatly onto how you sell.  
You have no need for complaints handling, Keycodes or prepayments on sales orders.

**We use the most advanced technology in the industry. It's called the truth.**

**Book your Khaos Control product tour today.**